

Dear Villa St. Francis Friends:

We, the B. Lorene Ricketts Family, would like to express our sincere gratitude for your kindness and caring actions during Mother's stay at Villa. From the moment that Mother arrived at Villa May 1st 2008 she knew and we knew the perfect facility had been found. As a family we struggled with the fact that Mother would spend the remainder of her life in a skilled nursing facility.

The nursing staff led by Sister Rose, Gladys and Dannishe soon calmed our fears and concerns. Mother enjoyed the meals under the leadership of Rose Davis who also made sure that we had a warm breakfast during the last days that we stayed with Mother at Villa. Jamie, Mother's cosmetologist, always had Mother's hair styled so pretty. Sister Mary Kenneth was so kind to visit with Mother and at the end offering her apartment to us for the nights we stayed with Mom. Dorothy Dashiell was wonderful to visit Mother while at Olathe Medical Center and traveling to Osawatomie for Mother's Memorial Service. Margaret Clark worked patiently with us finding the right room and roommate for our Mom. Ruthanna, Wendy and front office staff assisted us on the financial end answering all our questions and booking our holiday gatherings so we could be together as a family. I'm sure I'm not mentioning all the names of all the special people that took care of our Mother but would like to thank the entire Villa staff for their special care.

Mother spent a week at Olathe Medical Center in January 2011 and returned in May 2011. ~~Dr. James Bradley, Pulmonary Medicine, ask us where Mother had been from January to~~ May and who had taken such good care of her, as he didn't think that after January he would ever see her again. When we told him that she resided at Villa St. Francis his comment was "well good for them—taking such good care of your Mother". Dr. Short was wonderful with Mother's care, guiding her and us as a family though the last stage of her life.

Thank you for wrapping your arms around our Mother and us as a family. We will forever be so grateful!!!

Sincerely,
Cathy Raymond and Family
Jody Slayman and Family